

Banking that fits your **busy life**

BMO Virtual Branch banking without boundaries

Bank anywhere, with personalized service, secure digital tools, and full convenience, without boundaries.

When to call the Virtual Branch

For everyday banking services, such as transactions and inquiries, call the toll-free number located behind your debit card: 1-877-225-5266.

To review your finances with a banker, including new accounts, loans, mortgages and investments contact the virtual branch: 1-877-448-5880.

What can Virtual Bankers do?

Virtual bankers provide a holistic banking experience.

They will provide financial advice, plan your retirement or next big purchase, and help you reach your financial goals and make real financial progress.

And it doesn't stop with you! Virtual Bankers can help your friends and family members, don't hesitate to refer us.

Meeting your banker

Your Virtual Banker is easily reachable by their direct email or phone extension, ensuring a personalized service.

They connect with you through phone or video conferencing, offering convenient, flexible and professional support tailored to your financial needs, wherever you are.

Getting started

New to BMO? Your banker collects all IDs, documents and signatures using BMO's highly secure digital platform, and will send you your debit card by mail.

This ensures your personal information remains confidential, providing a safe and seamless way to complete banking transactions from anywhere.

What is the Virtual Branch?

Virtual bankers provide all the banking products and services BMO has to offer, but with **unmatched convenience**. It eliminates the need for travel, allowing you to connect with your banker remotely via phone or video.

With secure digital tools, it's flexible, accessible, and designed to **fit your lifestyle**.

77%

Canadians use digital channels to conduct most of their banking transactions.¹

90%

of consumers believe that new technologies have made banking a lot more convenient.²



Unmatched convenience, personalized service, and access without barriers. Make real financial progress from the comfort of your home.

The time to contact a virtual banker **is now**.

Ready to talk with us?

Call the Virtual Branch's toll-free number: **1-877-448-5880** or visit bmo.com/vb for the "Connect with a BMO virtual banker" form.



¹ <https://cba.ca/Assets/CBA/Documents/Files/Article%20Category/PDF/How-Cdns-Bank-2024-Infographic-EN.pdf>

² <https://cba.ca/surging-use-of-digital-banking-accelerates-during-the-pandemic-cba-survey>