

How do I submit a Life claim?

What information is required for a Life Claim?

You may obtain claim forms directly from your BMO branch. All filing instructions are clearly indicated in the claim package. Please be sure to review the checklist and that all requirements are obtained and included in the claim package.

Sun Life Assurance Company of Canada can only process your claim when they have received all of the documents fully completed. To prevent delays, please be sure the forms are completed in full and provide as much information as possible to help with the adjudication of your claim.

Submit your claim to:

Sun Life Assurance Company of Canada, Group Life Claims
P O BOX 6075 STN CV
Montreal, PQ
H3C 3G5

For any questions about your claim, you may call Sun Life Assurance Company of Canada at 1 -877-271-8713

Important Notes:

- Proof of claim must be submitted within one year of date of death.
- Any required proof relating to a claim is at the expense of the representative submitting the claim
- Any payments required on the loan must continue to be made until such time as a claim is approved.