

Enhanced website security



At BMO Retirement Services, we are committed to your security. We want you to feel safe and confident knowing your account information is protected. That's why we are enhancing security when signing into your retirement plan account via mybmoreirement.com. Multiple levels of security enhancements are being made and each is detailed below.

Device (computer or mobile) registration option

During the sign in process, we will ask if you would like to register your device. We suggest you register devices you commonly use to access your retirement account.

Devices are registered by recognizing your device ID and browser. Each time you sign on from that device, we will recognize your device and match it with your User ID to verify your identity. If you sign on from a device that is not registered, you will be asked to answer security questions previously established for additional verification.

You may register more than one device. We do not recommend you use public computers to register, such as those located in libraries, airports or coffee shops.

If multiple Plan Participants use one device, each person may register the device. If multiple browsers are used such as Internet Explorer and Firefox, a Plan Participant would have to register each browser individually.

Ninety day device re-registration

In the event that you do not use a registered device for 90 consecutive days, you will be asked to answer your previously established security questions for additional verification upon your next sign on attempt.

Enhanced security question offering

We are updating the questions available to authenticate your identity. This enhancement may require you to select from (and provide answers to) a new sampling of more sophisticated security questions.

You will only be asked to select from (and provide answers to) a new selection of security questions if the questions you answered previously have been removed from the list of acceptable security questions as a result of the availability of the information on social media websites.

For additional information about security practices

We invite you to visit the Privacy, Security and Legal page available via the mybmoreirement.com home page.