

All Payout and Discharge requests are now digital only



Payout Statement and Discharge requests for BMO retail mortgages must be submitted digitally through the Unity® Lender Centre platform, free of charge.



As of October 14, 2023:

- **Requests for BMO Payout Statements and Discharge registrations** will **only** be processed through the Unity® Lender Centre platform, for eligible products.¹ BMO branches will no longer provide payout statements to solicitors/third parties.
- All payout statement requests should be for a payout date that is **no less than 3 business days** in the future.



Key benefits:

- There's **no cost or fee** to enroll or to use the Unity® Lender Centre Discharge solution. In Quebec, the existing standard discharges fee will apply.
- **Real time updates** on your requests through the digital portal.
- No visits to the branch for payout statements or discharge requests, **everything is submitted and processed online** from the comfort of your office, **saving you time**.



How you can get started:

- **If you are not yet using Unity® Lender Centre**, you need to enroll through Unity® Lender Centre Enrollment at <https://login.assystrealestate.com/onboarding>.
- **If you are already using Unity® Lender Centre**, this service will automatically be available to you. Simply click the Discharge tab at the top of your file and the main Discharge page will be displayed.

Useful tips

What Unity® Lender Centre can help you with?

- Payout statement requests submitted no less than 3 business days in the future.
- Discharges on HELOC accounts already paid out
- Amend or cancel an existing request.
- If you are encountering technical issues on the platform, from logging on to submitting a request.



Contact Unity® Lender Centre:

Phone: 1-877-418-7511

What BMO can help you with?

- Payout statements that are not digitally eligible.¹
- Queries regarding amounts reflected in the payout statement.
- Authorization to discharge (in Quebec) OR if the discharge confirmation is not received.
- For more information, visit the [BMO legal documents site](#).



Contact BMO:

Escalations: discharge.escalations@bmo.com

In Quebec, escalations: quittance.escalations@bmo.com



¹ Products not accepted via Unity® Lender Centre include the following: Any business/ Mortgages, Farm Mortgages, On- Reserve Mortgages, Subsidized Mortgages, Chattel Loan Insurance Program (CLIP), credit limit increases.