

COVID-19 update for our clients: Your health is our priority

COVID-19 vaccines and Claims

We have received several inquiries related to COVID-19 vaccines and what impact they may have on a client's insurance policy at claim time. Receiving a vaccine and any potential complications arising from the vaccine would not impact the adjudication of a claim. We'll continue to pay claims on in force policies that are in good standing and as long as the information you provided at the time of application for insurance was accurate.

Our commitment is to fulfill our promise and process all claims in accordance with the provisions of the policy.

Your health and financial security are important to us and we continue to be committed to your well-being during the pandemic.

For more information, please refer to the recent [statement](#) from the Canadian Life and Health Insurance Association (CLHIA) on the vaccine and how it relates to insurance coverage.