






# Switching to BMO Harris?

## Frequently Asked Questions

-  **How long until my automatic payments transition to my BMO Harris account?**  
It depends on when your request is received by your service provider – most requests are typically processed within a few weeks.
-  **How will I know that my request has been received and processed?**  
Carefully monitor your accounts at your former bank and at BMO Harris to ensure all requested automatic payments have successfully transferred. You should see the deposit or withdrawal appear on your BMO Harris Bank statement and disappear from your former bank's statement.
-  **What if a service provider attempts an automatic payment from my former bank account after I have already closed it?**  
Do not close your former account until you've confirmed that all automatic payments have successfully transferred to your new BMO Harris Bank account.
-  **How can I find the information I need to change a direct deposit/payment?**  
Contact your service provider directly if you need to collect or verify any information about your account.
-  **How do I change my Social Security direct deposit?**  
Please visit **[www.godirect.gov](http://www.godirect.gov)** to set up direct deposit for Social Security benefits.



We're here to help.™