

Do you have questions about your new BMO Harris Debit Card?

Why did I receive a new Debit, ATM or Equity Access card?

As part of the ongoing integration effort, all M&I branded, Debit, ATM and Equity Access cards are being updated to reflect the new, BMO Harris Bank brand.

Frequently Asked Questions about Debit, ATM and Equity Access Card Changes

- Why are the cards MasterCard instead of Visa?**
 BMO Harris Bank has partnered with MasterCard for all Debit and Equity Access Cards. MasterCard-branded cards are accepted at millions of locations worldwide.
- Will I have the same card number?**
 Your card number will change along with the expiration date. In addition, if your M&I card was a joint card, each joint owner is being issued an individual card with a unique card number in a separate mailing. Each new card will need to be activated separately.
- Will my PIN number change?**
 No, your PIN number will stay the same. If your M&I card was a joint card, both new individual cards will have the same PIN. You can change your PIN at any BMO Harris owned and operated ATM.
- What do I do when I get my new card?**
 You will need to activate your new card by calling the Card Activation Line number 877-547-7994 (included with the reissued card) or by completing a transaction using your PIN at a merchant or ATM.
- Can I activate my husband's/wife's card?**
 No, each account holder will need to activate his/her own card. This is different than it was in the past, as the each cardholder now has its own unique card number.
- What will happen to my old M&I card?**
 Your old M&I card will be deactivated 30 days from the mailing of your replacement card. Please activate and begin using your new BMO Harris branded card immediately, and destroy your M&I card.
- If I was using my M&I card to pay bills using automatic payment, what do I need to do?**
 You need to notify your billers and provide them with your updated card information.
- I forgot my PIN number. What should I do?**
 You can call 888-340-2265 or visit a BMO Harris branch location to request a PIN reminder.

