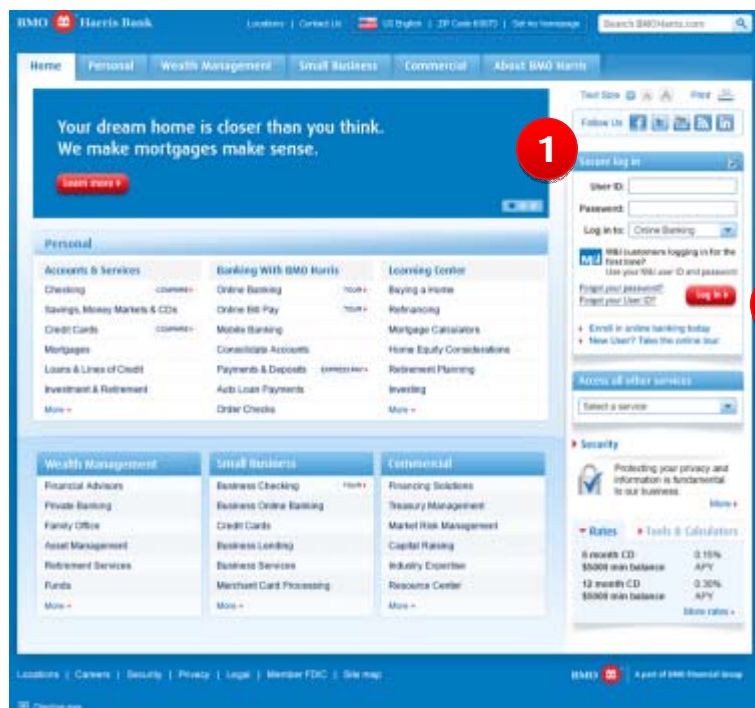# First Time Login

Welcome M&I Online Banking Customers

When you log in for the first time, unless we have notified you otherwise, **you will be able to use your current M&I Online Banking User ID and Password**. You will need to follow the on screen instructions and accept the terms and conditions of the BMO Harris Online Banking Services Agreements.

This process is designed to help ensure that we are keeping your information secure throughout these changes. Once you have completed this process, subsequent logins will require only your **User ID** and **Password** to be entered. If you log in from an unregistered device, you will also be required to answer one of your Challenge Questions.

Log In to BMO Harris Online Banking from bmoharris.com

1. Enter your current User ID and Password used for M&I Online Banking.

2. Click **Log In**.

Important

Please follow these instructions closely. Due to our tight security measures you will need to enter your information correctly in order to avoid being locked out.

In the event that you are locked out, please call us immediately at **1-800-834-2019**.

BMO Harris Bank

800-834-2019   mibank.com/onlinetransition

Confirm Your Access to BMO Harris Online Banking

Your account information and bill pay activity has been pre-loaded into your new online service, unless we have notified you otherwise. In order to protect the privacy of your account information, we ask that you complete a few additional pieces of information.

1. Enter the last six digits of your **Social Security Number** or **Tax ID Number**.

2. Enter your **Email Address**.
   Please be sure to enter the same email address you have established as your primary email address in M&I Online Banking.

3. Re-enter your **Email Address**.

4. Enter your **Password**.
   This can be the same Password used for M&I Online Banking if it conforms to the requirements, or you may create a new one.

5. Click **Preview**.

Confirm Your Information

Confirm that your information is correct, and click **Submit**. If it is incorrect, you may edit the information by clicking **Edit**.

800-834-2019   mibank.com/onlinetransition

Re-establish your Security Questions

As an added security feature, we will ask you to re-establish your security questions and re-register your computer.

1. Select a Question from the drop down menu and provide a unique Answer.

2. You will need to establish all three Questions and Answers.

3. Select whether you would like to register your computer. By registering your computer you will avoid answering these questions each time you log in.

4. Click **Continue**.

Confirm Your Questions and Answers

Confirm that your information is correct and click **Continue**. If it is not correct, you may click **Back** to edit the information as needed.

Confirmation of Your Challenge Questions and Answers

You will receive confirmation that your Questions and Answers have been successfully established. Next, click **Access Accounts**.
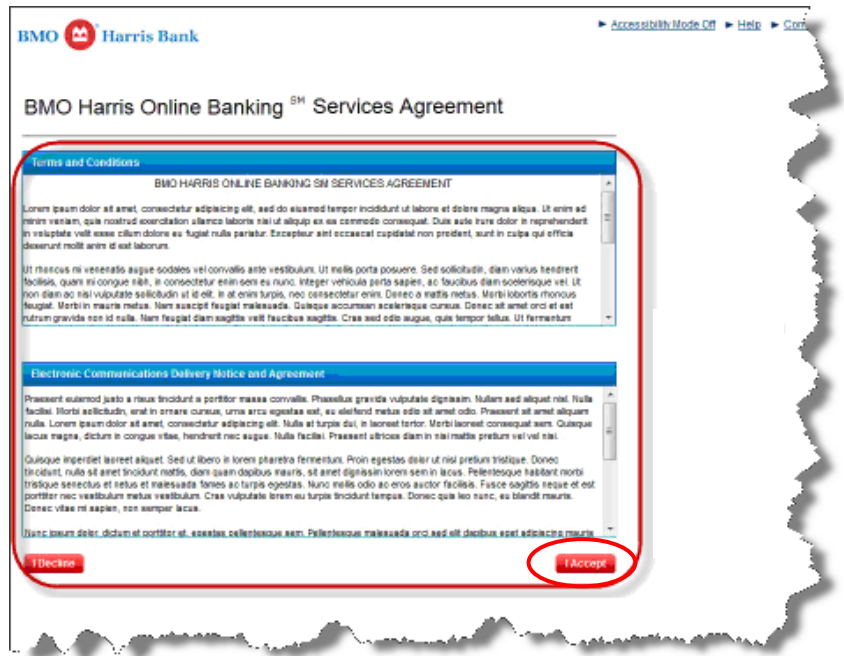

3

800-834-2019   mibank.com/onlinetransition

Review the BMO Harris Online Banking Services Agreement

Because this is the first time you are using this new online service, you will be asked to review and agree to the BMO Harris Online Banking Services Agreement.

Upon review and acceptance,
click **I Accept**.

As necessary, when our agreements change you will be presented with the updated information and asked to review and accept before use of our online services.

Important

The next time you log in, you will only need to enter your User ID and Password. If you have any questions during the login process, please contact us at 1-800-834-2019.

4