



FINANCIAL RESULTS THIRD QUARTER 2004

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Investor Community Conference Call August 24, 2004

Forward-Looking Statements

CAUTION REGARDING FORWARD-LOOKING STATEMENTS

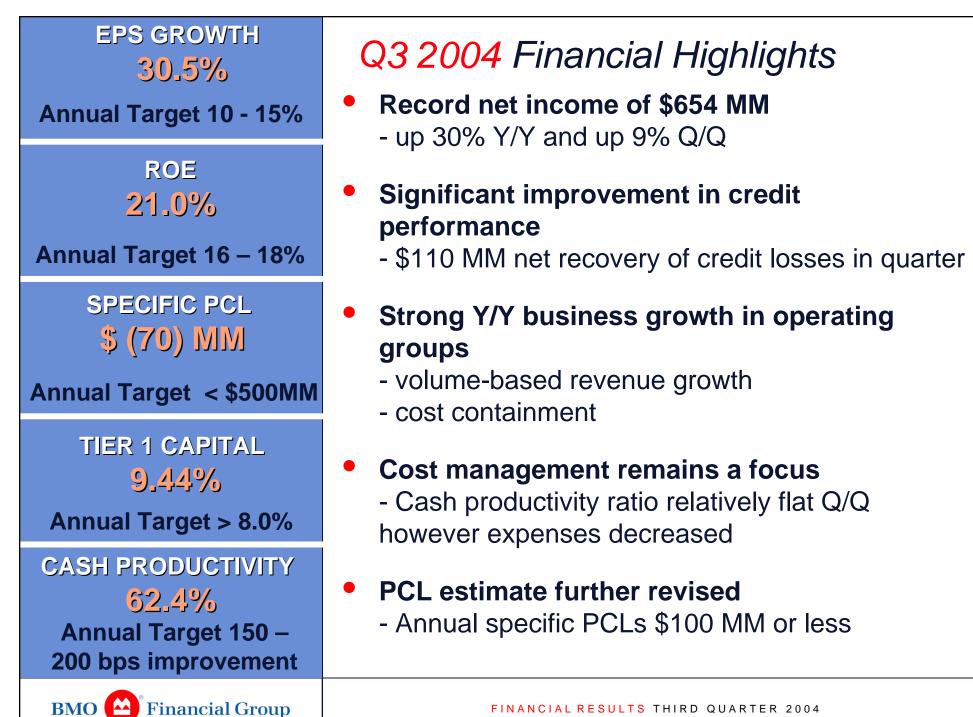
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Financial Summary Q3 2004

Performance Measure	Q3 2004	Q3 2003	Q2 2004	
Net Income (\$ MM)	654	504	602	
Cash EPS – Diluted (\$/share)	1.27	0.99	1.17	
EPS – Diluted (\$/share)	1.24	0.95	1.12	
Cash Return on Equity (%)*	21.7	18.8	21.1	
Return on Equity (%)*	21.0	18.0	20.4	
Revenue Growth – Y/Y (%)	3.9	8.9	12.1	
Expense Growth – Y/Y (%)	3.6	(0.2)	5.4	
Cash Productivity Ratio (%)	62.4	62.6	62.2	
Productivity Ratio (%)	63.5	63.7	63.2	
PCL/Avg. Loans Accept. (%)*	(0.28)	0.24	0.01	
Capital: Tier 1 Capital (%)	9.44	9.21	9.67	
* Annualized				
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Q/Q Earnings Growth Drivers:

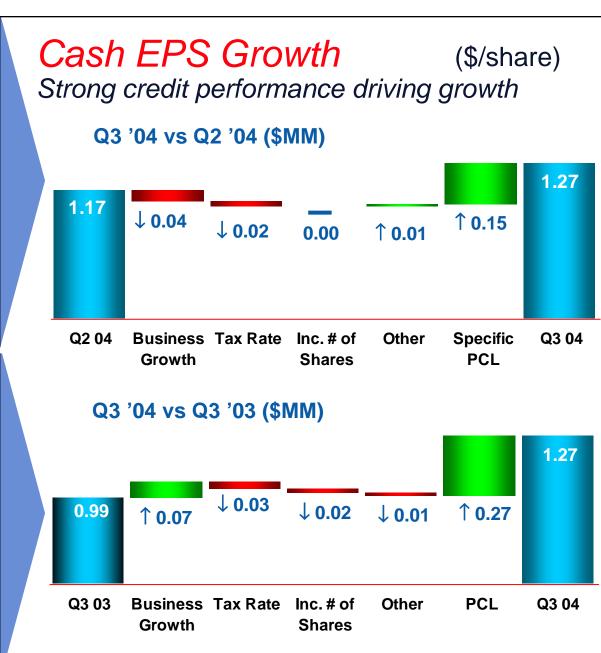
- Lower specific provision for credit losses
- Strong operating performance in P&C with IBG and PCG slowing due to softening capital markets
- "Other" includes net investment securities gains, net of adjustment to credit card fees and losses on unwinding hedges

Y/Y Earnings Growth Drivers:

- Lower specific provision for credit losses plus reduction of the general allowance
- Improved overall operating group performance

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- Improved volumes combined with slightly higher net interest margin
- "Other" includes net investment securities gains



Q/Q Business Growth

- Increase in P&C due to volume growth, higher transaction based revenues and two additional days in the quarter
- Decline in IBG and PCG due to lower securities trading commissions and underwriting fees
- Decline in Corporate due to lower net investment securities gains and translation gains
- "Other" includes net investment securities gains, net of adjustment to credit card fees and losses on unwinding hedges

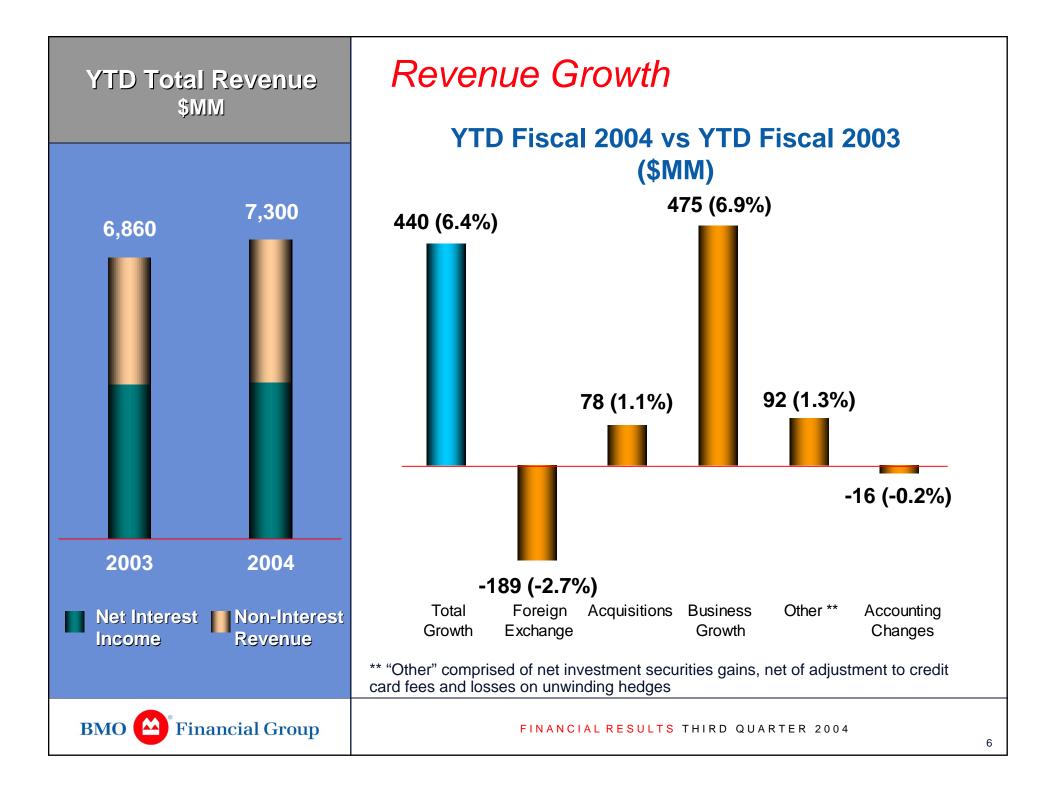
Y/Y Business Growth

- Increased volumes in each of the operating groups
- Stronger origination activity and the addition of HNG in IBG
- Increased fee and commission revenues in PCG
- "Other" includes net investment securities gains

Revenue Growth Revenue lower Q/Q as capital markets soften Q3 '04 vs Q2 '04 (\$MM) -53 (-2.1%) 2 (0.1%) 5 (0.2%) 7 (0.3%) -67 (-2.7%) Q3 '04 vs Q3 '03 (\$MM) 87 (3.8%) 89 (3.9%) 24 (1.0%) -7 (-0.3%) -15 (-0.6%) Total Growth Foreign Acquisitions Business Other Exchange Growth FINANCIAL RESULTS THIRD QUARTER 2004







Q/Q NIM Changes

- Margins increased due to:
 - Improvement in IBG due to interest received on loans previously classified as impaired, the unwinding of hedges associated with sale of investment securities in Q2, and product mix
 - Modest increase in P&C Canada due to non-core activities in the commercial segment

Y/Y NIM Changes

- Margins increased due to:
 - Improved margin in IBG mainly due to interest received on loans previously classified as impaired and improved performance in the equity derivatives business
 - Narrower spreads in P&C due mainly to growth in low spread residential mortgages and shifts in consumer preferences

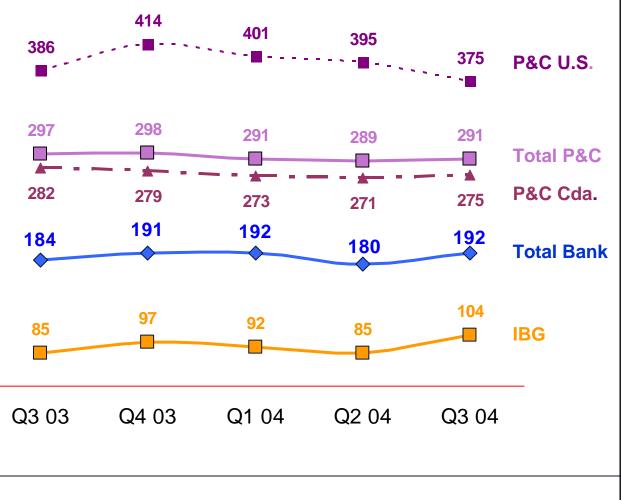
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Net Interest Margins

Net Interest Margin (bps)



Q/Q Business Growth

 Lower performance-based compensation (-\$28 MM), primarily in IBG and PCG

Expense Growth Continued operating expense control Q3 '04 vs Q2 '04 (\$MM) 5 (0.3%) -27 (-1.7%) 1 (0.1%) -5 (-0.3%) -28 (-1.8%) Q3 '04 vs Q3 '03 (\$MM) 53 (3.6%) 41 (2.8%) 35 (2.3%) -10 (-0.7%) -13 (-0.8%) **Total Growth** Foreign Acquisitions Operating Perf. Based Exchange Expense Comp.

Y/Y Business Growth

- Higher performance-based compensation (\$41 MM) in line with improved operating group performance Y/Y
- Higher expenses relating to acquisitions of HNG, Lakeland and NLSB
- Operating expenses down almost 1% Y/Y, reflecting expense control

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Financial Group

Expense Analysis (\$MM)

Employee Compensation:

- Lower performance-based	↓ 28
compensation	
- Lower benefit costs	↓ 6
- Higher salaries	18 1

Employee Compensation:

- Higher performance- based	↑ 41
compensation	
- Higher benefit costs	15 ↑

↓ 6

- 1	liq	her	benef	it cc	osts	
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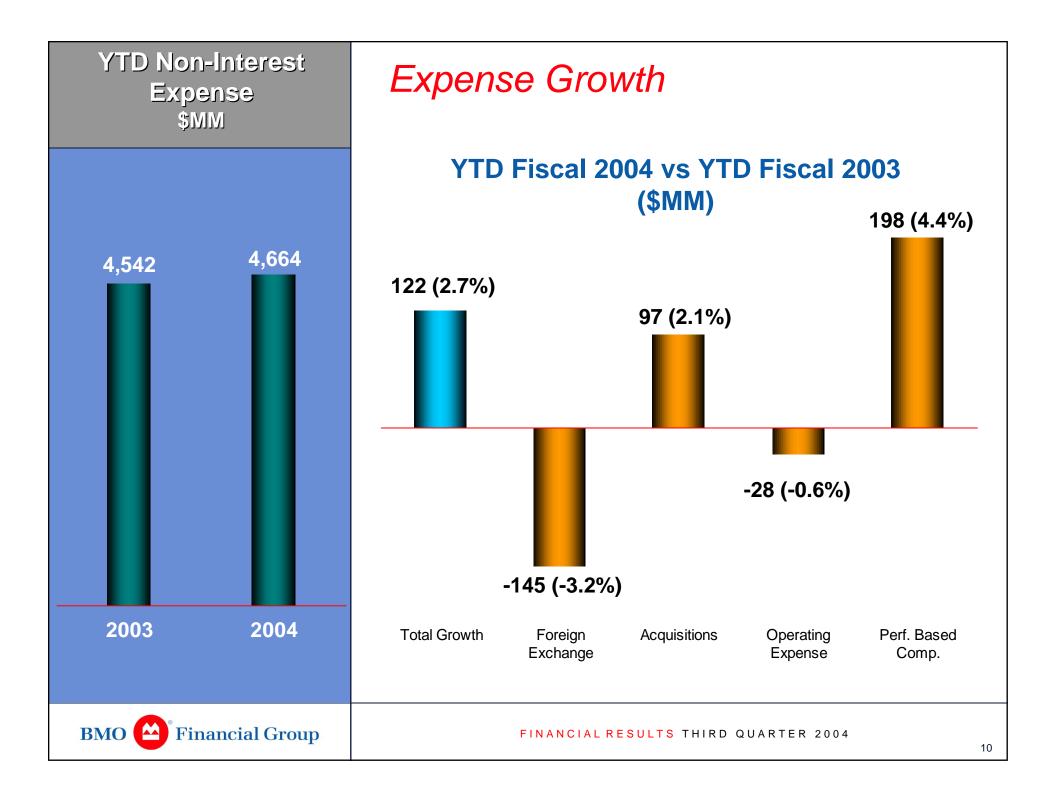
- Lower Salaries

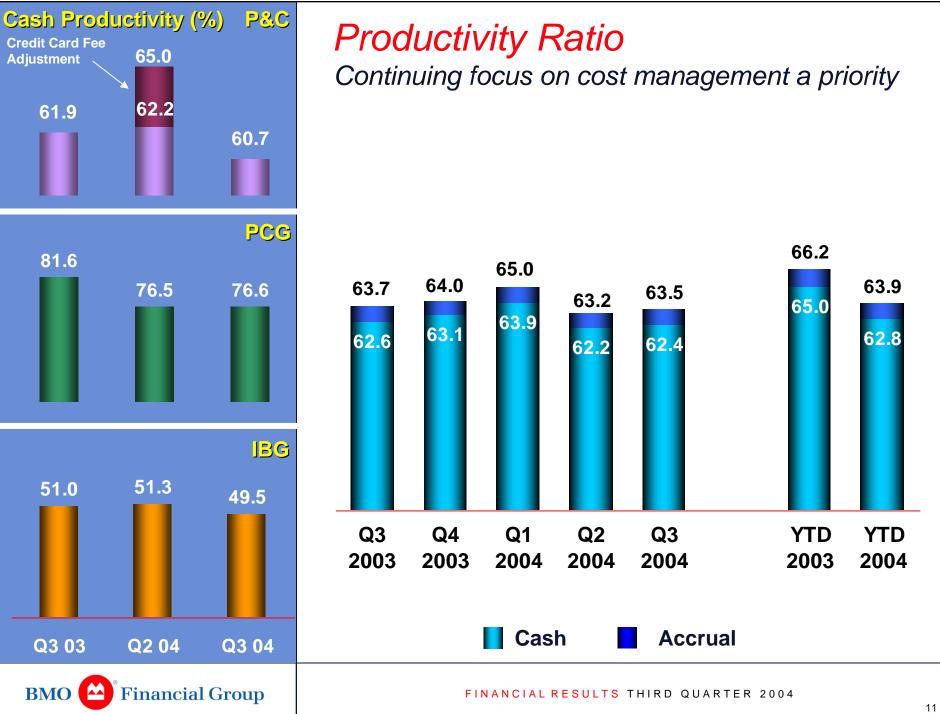
Non-Interest Expense Analysis

Q/Q	Q3 2004	Q2 2004	B/(W)
Employee Compensation	919	935	16
Premises & Equipment	311	315	4
Communications	33	34	1
Other Expenses	248	255	7
Amortization of Intangible Assets	27	26	(1)
Total Non-Interest Expense	1,538	1,565	27

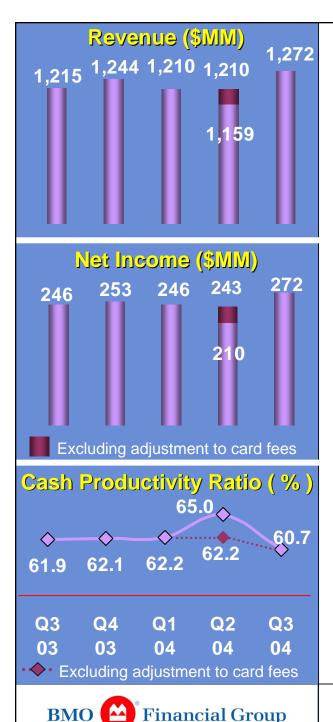
Y/Y	Q3 2004	Q3 2003	B/(W)
Employee Compensation	919	869	(50)
Premises & Equipment	311	301	(10)
Communications	33	39	6
Other Expenses	248	250	2
Amortization of Intangible Assets	27	26	(1)
Total Non-Interest Expense	1,538	1,485	(53)





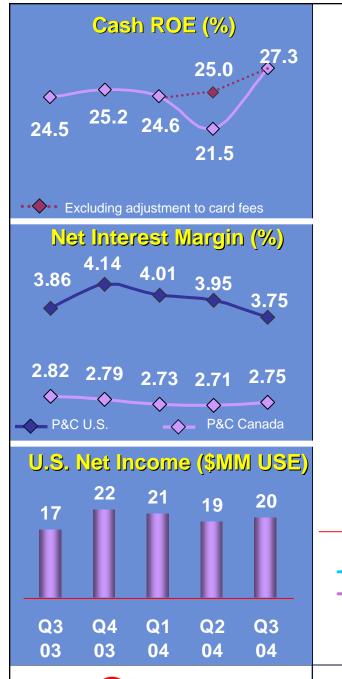


	Fiscal 2004 Targets		
Performance Measure	YTD 2004	F2004 Target	
EPS Growth (vs. YTD 2003)	36%	10 – 15%	
Specific Provision for Credit Losses	\$30 MM YTD (before \$120 MM reduction to the General Allowance)	\$500 MM or less Now estimated to be: \$100 MM or less	
Cash Productivity Ratio (vs. YTD 2003)	220 bps improvement	150 – 200 bps improvement	
Return On Equity (annualized)	20%	16 – 18%	
Tier 1 Capital	9.44%	Minimum 8%	
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Personal & Commercial

- The Q/Q revenue increase is due primarily to strong volume growth, the impact of two additional days in the quarter and a \$51MM (\$33MM after tax) adjustment to card fees recorded in the previous quarter.
- In Canada, strong Y/Y volume growth was partially offset by lower net interest margins resulting from competitive pressures, the historical low rate environment and shifting customer product preferences.
- U.S. retail and business banking revenue improvement Y/Y reflects loan and deposit growth more than offsetting the impact of the weaker U.S. dollar.
- Net income increased by 10% Y/Y and 11% Q/Q, excluding the cards fee adjustment for Q2.
- Cash productivity improved by 120 bps Y/Y and 180 bps YTD compared to the prior year, excluding the cards fee adjustment recorded in Q2.

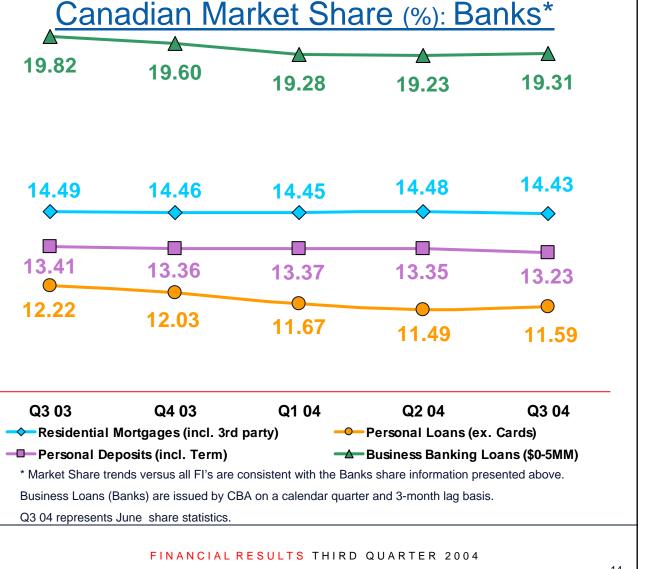


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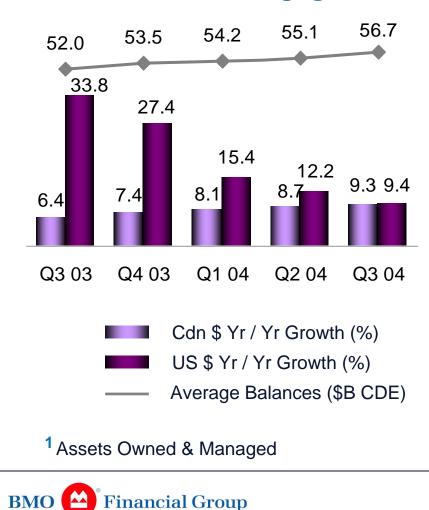
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Personal & Commercial

Personal and Business Banking loans show improvement in the quarter

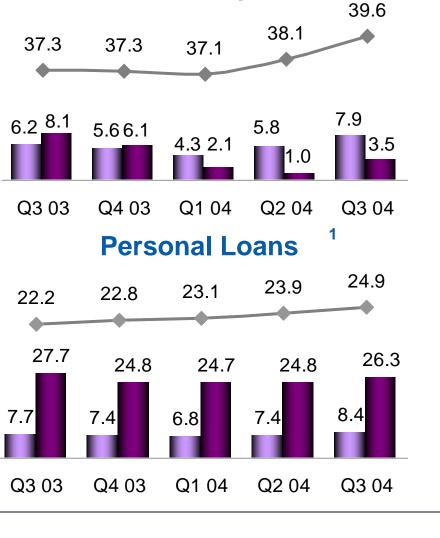


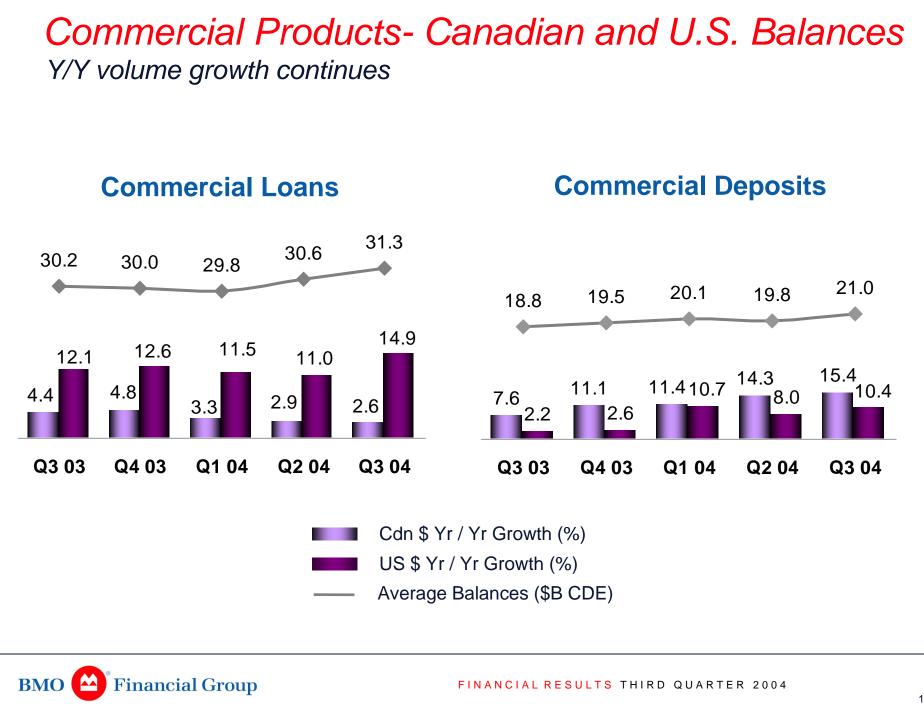
Personal Products – Canadian and U.S. Balances Y/Y volume growth continues

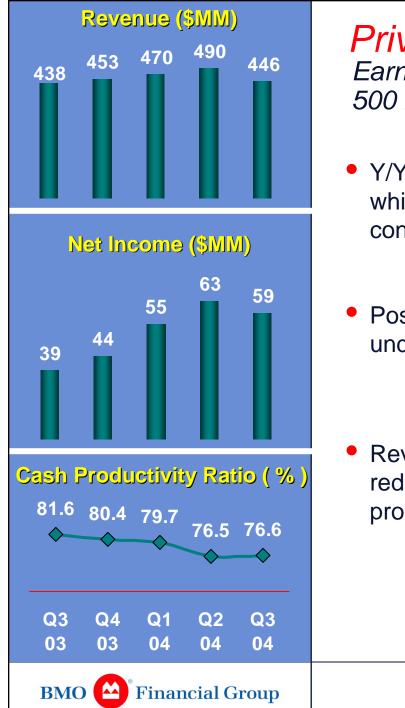


Residential Mortgages

Personal Deposits

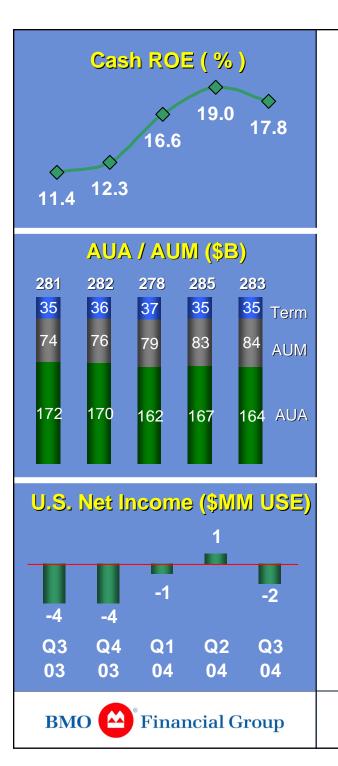






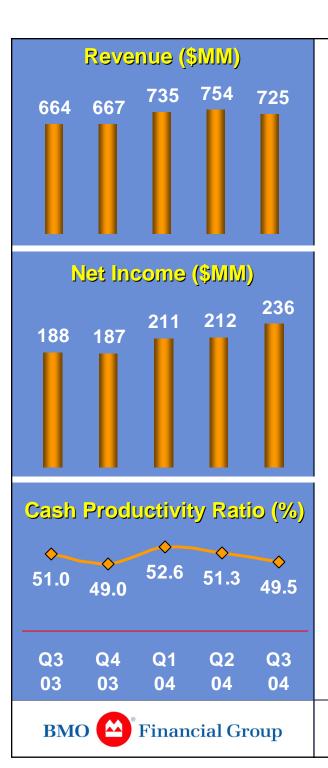
Private Client Group Earnings up \$20MM or 54% Y/Y and achieved a 500 bps cash productivity improvement

- Y/Y revenues up on fee-based revenue growth, while Q/Q revenue lower as relatively softer market conditions affected client trading volumes.
- Positive net income trend, with Q3 moderately under record Q2 results.
- Revenue growth combined with benefit of cost reduction initiatives drive favourable cash productivity trend.



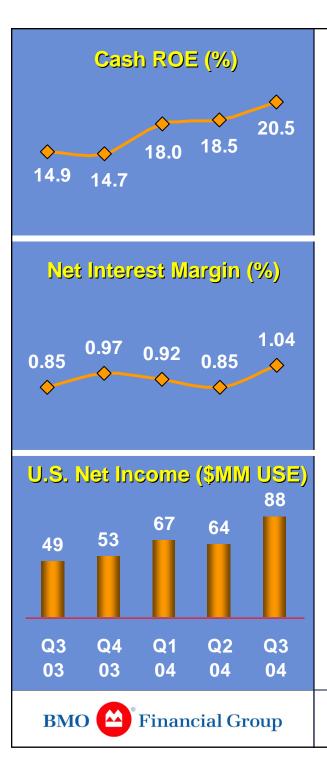
Private Client Group

- Cash ROE improved 6.4 percentage points Y/Y, and declined 1.2 percentage points Q/Q, due to recent softening of market conditions.
- Strong asset growth of 8% Y/Y, excluding the f/x impact on U.S. assets and the exit of assets associated with a sub-custodial client relationship that was discontinued in Q1/04 (minimal revenue impact).
- Managed assets growth of 17% Y/Y (adjusted for f/x impact on U.S. assets).
- U.S. results up Y/Y, while Q/Q impacted by lower client trading activity.



Investment Banking Group

- Current quarter revenues reflect softening of financial markets in Q3/04.
- Recoveries of previously impaired loans contributed to increased net income.
- Increased M&A, higher commission revenues, and improved equity origination is driving the improved revenues Y/Y.
- Depressed lending volumes, compressed spreads in our interest rate sensitive businesses and reduced trading income resulting from moderating client activity negatively affected performance both Q/Q and Y/Y.
- Productivity improved compared to the prior year as a result of cost control measures and loan recoveries.



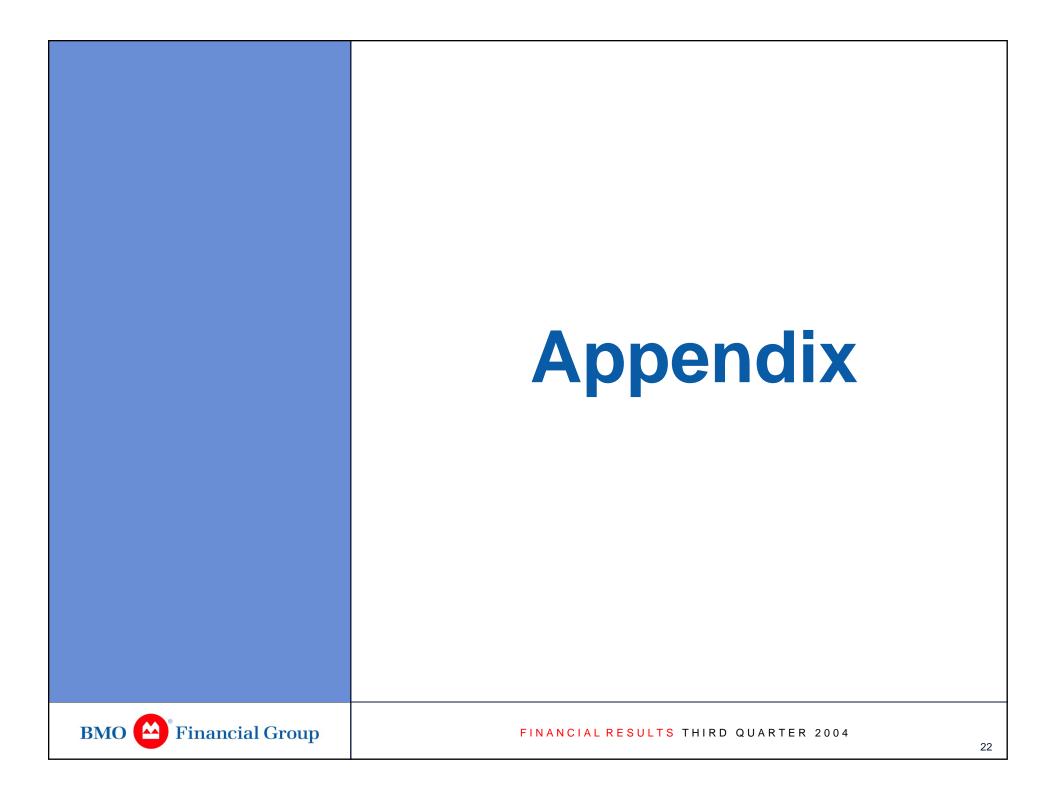
Investment Banking Group

- ROE continues to trend upward, as we realize the benefits from our re-positioning in the North American market.
- Overall margins increased Y/Y and Q/Q due in part to interest collected on loans that were previously impaired or written-off and increased cash management deposits.
- U.S. net income is trending favourably due to significant cash collections, improved trading activity, higher investment securities gains and current year improvement in PCL.



Corporate Support including Technology and Solutions Contribution up Y/Y and down Q/Q

- Q3 2004 down compared to Q2 2004 as a result of lower securities gains and foreign exchange translation gains, as well as higher expenses which more than offset the lower provision for credit losses.
- Q3 2004 improvement over Q3 2003 driven primarily by the lower provision for credit losses, partly offset by lower net investment earnings in the sustained low interest rate environment.







Net income \$1,788 MM
 - up 36% YTD

Specific PCL at \$30 MM

- net of \$120 MM reduction of general allowance (-\$90 MM net)
- reflects favourable credit environment
- Annual specific provision for credit losses

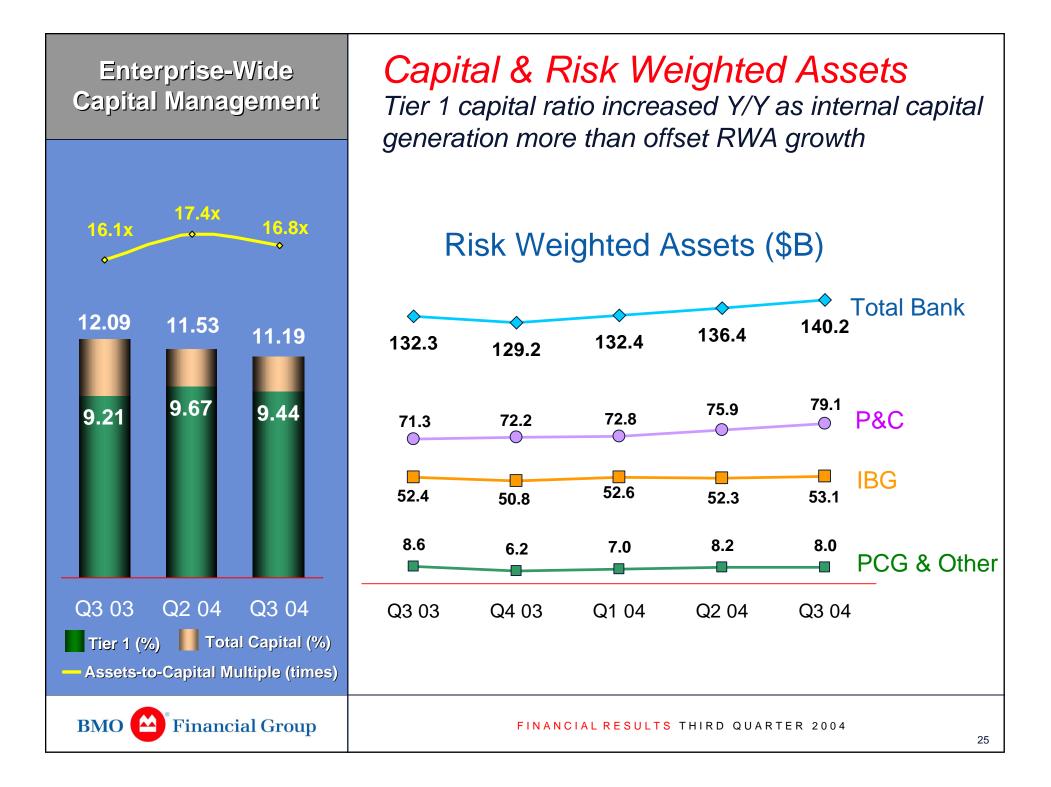
 now anticipated to be \$100 MM or less,
 excluding reduction of general allowance

Operating Groups

- Y/Y growth in all Operating Groups
- Cash productivity ratio 62.8%
 - 220 bps improvement YTD

Financial Summary YTD 2004

Performance Measure	YTD 2004	YTD 2003	
Net Income (\$ MM)	1,788	1,312	
Cash EPS – Diluted (\$/share)	3.47	2.59	
EPS – Diluted (\$/share)	3.36	2.47	
Cash Return on Equity (%)*	20.6	16.6	
Return on Equity (%)*	20.0	15.8	
Revenue Growth – Y/Y (%)	6.4	4.4	
Expense Growth – Y/Y (%)	2.7	2.6	
Cash Productivity Ratio (%)	62.8 65.0		
Productivity Ratio (%)	63.9	66.2	
PCL/Avg. Loans Accept. (%)*	(0.08)	0.32	
Capital: Tier 1 Capital (%)	9.44	9.21	
		,	
* Annualized			
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North American Direct Investing¹

Softening of market conditions in Q3 impact direct investing key performance measures

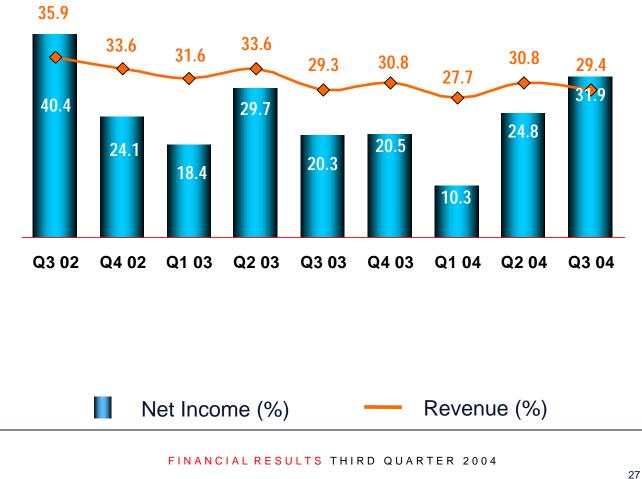
Measure	Q3 2003	Q2 2004	Q3 2004	Y/Y Change
Trades / Day (000)	19	28	19	0%
Customer Assets (\$B)	47	55	53	14%
Active Accounts (000)	785	755	744	-5%
New Accounts (000)	16	24	17	6%
	1 North Ameri	ican Direct Investing ir	ncludes Harris <i>direct</i> and	BMO InvestorLine
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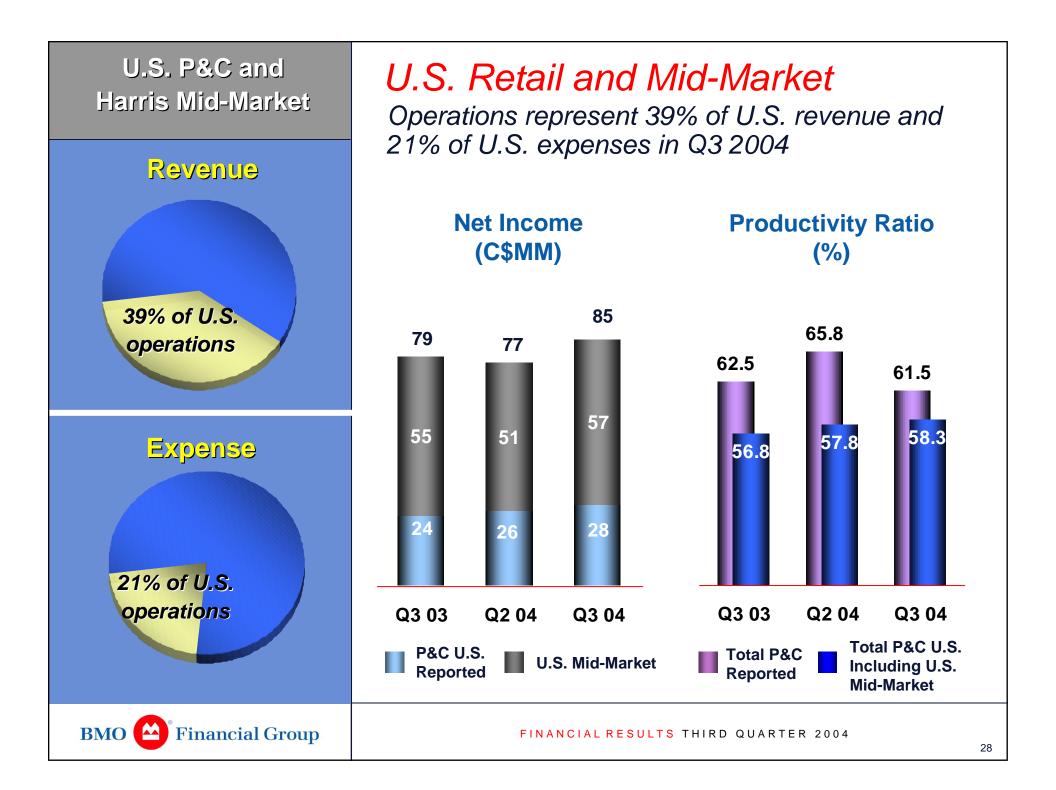
U.S. to North American **Revenue & Net Income**

- Revenue contribution from U.S.-based business remains within 25 – 35% range
- Net income from U.S.-based business \$192 MM CDE or 31.9%
- Improved credit in Q3 partially offset by weaker U.S. dollar and improved performance of Canadian operations contributed to Y/Y increase
- Improvement Q/Q driven by credit

U.S. Results

Higher U.S. contribution Y/Y – driven in part by improved credit partially offset by improved performance of Canadian operations





U.S./Canadian Exchange Rate

- \$4 MM pre-tax earnings increase Q/Q and \$5 MM reduction Y/Y
- Excluding hedging, a one cent change in the CDN/U.S. exchange rate changes quarterly earnings by approximately \$1 MM pre-tax

U.S./Canadian Exchange

\$MM	Q/Q
Increased Revenue	2
Increased Expense	(1)
Increased Provision for Credit Losses	-
Hedging gains	3
Total Pre-tax Impact	4
\$MM	Y/Y
Reduced Revenue	(16)
Reduced Expense	11
Reduced Provision for Credit Losses	(3)
Hedging gains	3
Total Pre-tax Impact	(5)

