BMO® Roadside Assistance Program (Enhanced Coverage)

BMO MasterCard®*

The BMO Roadside Assistance Program (Enhanced Coverage) is offered as an optional feature to BMO MasterCard customers. The program benefits are provided by Dominion Automobile Association (DAA).

BMO Roadside Assistance

- Safe. Pre-qualified towing professionals
- **Fast.** Priority service when you need help
- Convenient. Just one number to call, Tel 1-866-731-4999, 24 hours/day, from anywhere in Canada and Mainland U.S.
- Complete. Covers each cardholder while driving in almost any passenger vehicle, whether the vehicle is owned, borrowed or rented for an unlimited number of services per year (excluding Trip Accident Assistance benefits)
- Coverage. Battery Boost, emergency gas delivery (cardholder pays for the gas), flat tire change if a safe and inflated spare tire is available, lockout service, winch from mud/ditch/snow and tow in the event of a mechanical breakdown to the nearest qualified repair facility within 250 km from the breakdown
- Trip Accident Assistance. Up to \$1,000 per incident (\$2,000 year max) including car rental/taxi, accommodations and battery replacement Certain limitations apply. Please refer to the Terms and Conditions on the back of this certificate
- Road Maps. You may order free provincial / state road maps and driving trip planners for Canada and Mainland United States

Your membership card is below. Cut it out and put it in your wallet today.

SEE THE REVERSE FOR THE CORRESPONDING TERMS AND CONDITIONS.

BMO (A) Bank of Montreal

BMO Roadside Assistance (Enhanced Coverage)

For help 24 hours from anywhere in Canada and mainland U.S.

Toll Free: 1-866-731-4999

BMO MasterCard BMO Roadside Assistance (Enhanced Coverage) **Terms and Conditions**

The following terms and conditions describe the BMO Roadside Assistance Program (Enhanced Coverage), which is provided by DOMINION AUTOMOBILE ASSOCIATION (2004) LIMITED, corporation incorporated under the laws of Canada with its head office in London, Ontario, ("DAA" DAA requires BMO to provide any information reasonably required for the sole purpose of confirming that you are covered by the Program.

Who Is Covered: Each cardholder on a BMO MasterCard account with a paid Stand Alone Enhanced Coverage feature who holds a valid license to drive a passenger vehicle in Canada and the United States ("Member").

- In What Vehicle: Any passenger vehicle that the Member is driving legally. Excluded are 2. loaded/altered vehicles, RVs, motorcycles, off-road vehicles, taxis, limousines, commercial vehicles of any kind, unattended or non-licensed vehicles, and vehicles stuck in a nonregularly travelled area.
- Coverage Area: Canada and the mainland United States (including Alaska, but not Hawaii or 3. Puerto Rico) and excluding any vehicles stuck in a non-regularly travelled area.

Coverage Period: 24 hours/day, every day of the year.

- Number of Services Per Year: unlimited per year per Member.
- What Type of Services are Covered: Battery Boost. Emergency gas delivery of approximately 10 litres of gasoline or enough to get to the nearest gas station (Member pays for the gas). For safety reasons diesel and other fuels will not be delivered in this program. If transportation of fuel is prohibited, Member's vehicle will be towed to the nearest gas station. Flat tire change if a safe and inflated spare tire is available; lockout service; winch from mud/ditch/snow from a single truck to a maximum of 1 hour; tow in the event of a mechanical breakdown to the nearest qualified repair facility within 250 km from the breakdown (longer tow will be provided, if requested by the Member, at the Member's expense). Only one service or tow call can be authorized in a 24 hour period. Repairs will not be done on site.
- 7. Trip Accident Assistance: If the member's vehicle becomes inoperable due to a mechanical breakdown or accident more than 80km from home, DAA will reimburse a combined total of up to \$2,000 (per membership year) for each of the following out-of-pocket expenses incurred within 72 hours of the breakdown. All amounts stated below are per incident: Accommodation up to \$200; car rental or taxi fare up to \$250; towing up to \$500; battery replacement up to \$50. To claim reimbursement benefits the member must mail a claim to DAA within 30 days of the incident. The claim must be accompanied by applicable original receipts and well as a copy of the police accident report (in the case of a traffic accident). For more information on submitting a claim please call DAA at 1-866-731-4999.
- **Other Terms:** DAA does not assume any liability or responsibility for any loss or damage to the Member's vehicle or personal property resulting from the rendering of a service. Please promptly report any loss or damage to your insurance company. The Member is solely responsible for the cost of parts / labour to the Member's vehicle.
- Program Restrictions: Benefits, as described in this certificate are not provided: when alcohol and/or drugs are a contributing factor in the need for service; while a vehicle is not covered by Public Liability or Property Damage Insurance; if charges attributed to a motoring accident occurred while the member was committing, or attempting to commit, a criminal offense that is not specifically covered by this certificate; for wilful violation of any traffic laws; vehicles disabled or stuck in a non-regularly travelled area; i.e. vacant lot, open field, private or impassable road, mud trail, construction site.
- 10. Applicable Taxes: The BMO Roadside Assistance service will be GST (registration # 10039-0095) applicable for clients residing in ON, MB, SK, AB, BC, PEI, NT, YT, NU. This service will be GST and QST (registration #1000042494) applicable for clients residing in Quebec. This service will be HST applicable for clients residing in NB, NS, & NL.

Please retain this Agreement.

Registered trade-mark of Bank of Montreal.

MasterCard is a registered trademark of MasterCard International Incorporated

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Would you like, at no cost, an additional membership card for each of the cardholders on your account? Simply call the number below and make your request. We'd be pleased to help.