

# Important information regarding the Canada Post labour disruption

As Canada Post and the Canadian Union of Postal Workers continue negotiations on a new contract, there is a possibility of a labour disruption which could result in an interruption or delay of mail service.

If you are expecting to receive deliveries from BMO that would normally be sent by regular mail (e.g. account statements, financial statements, trade confirmations, redemption proceeds, transfers, etc.), these items will generally not be delivered until after a postal disruption ends. Should you not wish to wait for the end of such a postal disruption to receive these items, we encourage you to sign-up for electronic options such as e-delivery, electronic funds transfer, or other non-mail delivery methods.

Alternate delivery arrangements can be made by contacting Client Services toll-free at **1-800-668-7327** (Monday-Thursday: 8:30 a.m. - 7:00 p.m.; Friday: 8:30 a.m. - 6:00 p.m.).

BMO is committed to delivering a superior client service experience and we will continue to monitor the situation closely and work with you to lessen the impact of any postal disruption.



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