FAQs about BMO's New Business Banking Plans



1. Why is my plan changing?

Financial service providers regularly review fees to ensure customers receive fair pricing. BMO is changing your plan to ensure that it continues to offer great value for your money and that its features and benefits remain competitive. If you received a letter informing you of changes to your plan, the new features and pricing will be adjusted automatically.

2. Why is my monthly plan transaction limit changing?

In most cases, monthly plan transaction limits will increase with this change. These new limits provide our customers with added value and ensure our offering remains one of the most competitive on the market. In an effort to respond to our customers' digital banking needs and to help keep your monthly fee as low as possible, new plans offer reduced fees of \$0.60 per item for transactions made through digital channels.

3. When will my monthly fee change?

Your monthly fee will change effective September 1, 2016.

4. How can I change my business banking plan?

You can request to change your business banking plan anytime. Please visit your local branch, speak to your Relationship Manager or call Business Services at 1-877-262-5907 (TTY: 1-866-889-0889) for more details.

5. Where can I find information about the bank's service charges?

The Better Banking Guide for Business contains all business plan and account service fees. All changes to our new business banking plans and updates to our fees will be reflected in this guide on September 1, 2016. Until then, visit **bmo.com/businessplans** or pick up a copy of our In-Branch brochure at your local branch.

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Additional questions?

Please visit your local branch, speak to your Relationship Manager or call 1-877-262-5907. For TTY service, contact us at 1-866-889-0889.

